

Do you support the creation of a \$1.25 per credit fee Ombuds Levy starting May 2019, as per the Memorandum of Understanding?

1. The purpose of the Ombuds Levy is to provide essential support to the Ombuds services at Brock University
2. An Ombudsperson is bound by a Code of Ethics and must strive for impartiality, confidentiality, informality and independence in their service to students. Ombudspersons work to promote procedural fairness in the content and administration of Brock University's practices, processes, and policies.
3. The funds from the Ombuds Levy will cover the cost of the salary, benefits, professional development, and professional memberships associated with being an Ombudsperson. The fund will also contribute to the overall cost of operating an Ombuds service such as space, marketing, promotion, training and software.
4. Additional support in the Ombuds office will increase the following services available to students (this is not an exhaustive list):
 - a. Academic integrity meeting preparation, support, debrief and appeals;
 - b. Course grade and exam appeals;
 - c. Required withdrawal, suspension, debarment support and appeals;
 - d. Accommodations for students with disabilities;
 - e. Accommodations for students with exceptional circumstances;
 - f. Quality assurance and course management complaints;
 - g. Student Code of Conduct hearing preparation, support and guidance;
 - h. Interpersonal conflict (i.e. club conflict, group work)
 - i. Supervisor relationship guidance;
 - j. Fee appeals;
 - k. Backdated withdrawal requests;
 - l. Unfair treatment, assessment, policy application, and/or process complaints;
 - m. Academic support related to human rights complaints.
5. The Ombuds Levy shall be a \$1.25 per credit charge, levied to all undergraduate students, both full-time and part-time. It shall be levied in all academic sessions and durations. This fee shall be a mandatory fee.
6. The Ombuds Levy may increase annually by *up to* 5% to, in part, support typical salary and performance based growth of professional staff. Such an increase shall be subject to approval from the Brock University Students' Union (BUSU) Board of Directors or their designate.